

Fiscal Year 2011

The office of the Martha's Vineyard Parking Clerk completed its first full year of processing tickets in house. Our objective was to be sure tickets and payments were entered in timely manner. We were very successful. A total of 12,522 tickets were processed and 10,687 tickets were paid.

Income to the Parking Clerk is derived from a 15% share in fines collected. During FY 2011 \$291,526.00 was collected in fines for the towns. Of this, approximately 15% was paid using credit cards. Our next goal is to include an internet payment option. Like credit card payments, the internet payments will be transferred directly to our financial institution while at the same time updating payments to our software.

Our online access to the Registry of Motor Vehicles continues to be a valuable tool. It enables us to assist those with parking ticket problems and/or questions immediately. It allows us to clear and mark tickets electronically. This real time updating continues to be a very important in helping those in non-renewal status.

Joseph Sollitto, Hearings Officer, is available at the Dukes County Courthouse, Monday through Friday, 8:30 to 10:30 for those wishing to protest tickets within 21 days. Written protests are accepted if procedures detailed on the front of tickets are followed.

Tammy Deese left the Parking Clerk's office the end of October. By the beginning of December, after an in-depth search, Donna Michalski joined the office of the Martha's Vineyard Parking Clerk.

I wish to thank Noreen Mavro Flanders, Joe Sollitto, The Dukes County Communication Center and all the Island Police Departments for their continued help. I also wish to thank Donna Michalski who just joined us. She has already proven to be a very positive addition to our office.

And a special thank you to the Selectmen in all Towns and the County Commissioners for their support.

Respectively submitted,

Carol M. Grant
Martha's Vineyard Parking Clerk